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January 12, 2024

Daniel C. Goldner, Chairman  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

**Re: 4th Quarter 2023 Customer Migration Report**

Dear Chairman Goldner,

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 4<sup>th</sup> quarter of 2023. This report is being filed electronically with the Commission.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

*Scott R. Anderson*

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Manager, Rates

Attachments:

cc:

T. Frantz, NHDOE

D. Kreis, NHOCA

**Eversource Energy - New Hampshire**  
**Migration of Customers To and From the Competitive Energy Supply Market**  
**2023 Quarter 4 Report**  
**to the New Hampshire Public Utilities Commission**

Customers Receiving Energy Service From the Competitive Market			Retail Sales			
(1)	(2)	(3)	(4)	(5)	(6)	(7)
Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
<b>October</b>						
Residential	150,612	82,036,643	458,319	32.86%	230,555,338	35.58%
Small C&I Rate G	36,065	83,336,715	79,519	45.35%	120,112,019	69.38%
Medium C&I Rate GV	1,338	122,857,671	1,463	91.46%	128,440,028	95.65%
Large C&I Rate LG	111	91,246,082	118	94.07%	93,461,683	97.63%
Street Lighting	421	661,920	728	57.83%	925,660	71.51%
<b>Total</b>	<b>188,547</b>	<b>380,139,031</b>	<b>540,147</b>	<b>34.91%</b>	<b>573,494,728</b>	<b>66.28%</b>
<b>November</b>						
Residential	148,980	82,729,039	456,483	32.64%	234,395,928	35.29%
Small C&I Rate G	35,713	81,865,193	79,084	45.16%	119,575,101	68.46%
Medium C&I Rate GV	1,347	116,923,144	1,480	91.01%	123,128,948	94.96%
Large C&I Rate LG	110	86,509,601	117	94.02%	88,636,811	97.60%
Street Lighting	419	715,224	728	57.55%	1,001,836	71.39%
<b>Total</b>	<b>186,569</b>	<b>368,742,202</b>	<b>537,892</b>	<b>34.69%</b>	<b>566,738,624</b>	<b>65.06%</b>
<b>December</b>						
Residential	158,785	107,274,736	457,146	34.73%	294,471,517	36.43%
Small C&I Rate G	37,130	91,396,551	79,253	46.85%	133,792,138	68.31%
Medium C&I Rate GV	1,331	125,453,383	1,466	90.79%	132,062,792	95.00%
Large C&I Rate LG	105	85,141,198	113	92.92%	87,339,090	97.48%
Street Lighting	423	743,264	728	58.10%	1,074,419	69.18%
<b>Total</b>	<b>197,774</b>	<b>410,009,132</b>	<b>538,706</b>	<b>36.71%</b>	<b>648,739,957</b>	<b>63.20%</b>

\*\*\*Total Customers" refers to all customers taking Delivery Service.